Food Establishment Inspection Report

Houston Department of Health and Human Services
Environmental Health Division / Consumer Health Services
Phone: 832.393.5100 Fax: 832.393.5208
www.houstontx.gov

Establishment: PHO ZEN (Total Establishment)
Acct #: 428877
Address: 2674 S GESSNER
Zip: 77063
Owner: HEARTY TEAMWORK LLC
Type of Insp: Complaint (003)

Date: 10/10/2019
Arrival: 03:30 PM
Departure: 04:45 PM
Telephone: (832) 834-5958
District: 207
Score: 5.00

Permit Expiration: 08/24/2020
Permit Type: F,G
Certified Manager: - -

Food establishment: 2674 S GESSNER
Zip: 77063
Owner: HEARTY TEAMWORK LLC
Type of Insp: Complaint (003)

Observations and Corrective Actions

<table>
<thead>
<tr>
<th>Code</th>
<th>Items in violation to be corrected by the dates indicated or immediately.</th>
<th>Correct By</th>
</tr>
</thead>
<tbody>
<tr>
<td>20-19(b)</td>
<td>Applicability of article; compliance; penalty for violation; variances, etc. Operating a food service/processing establishment not conforming to requirements of article II.</td>
<td>10/10/2019</td>
</tr>
<tr>
<td></td>
<td>Food service/food processing establishment not in compliance with Article II, Food Ordinance. (Observed establishment not maintained clean to prevent the attraction and harborage of roaches) New Violation.</td>
<td></td>
</tr>
<tr>
<td>20-21.19(a)</td>
<td>Hand-washing sink installation. Hand-washing sink used for purpose other than hand-washing as specified in section 20-21.08(b) of this code.</td>
<td>10/10/2019</td>
</tr>
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<td>Observed food utensils inside hand-washing sink in kitchen. CORRECTIVE ACTION: Discontinue using hand washing sink for any purpose other than hand washing. New Violation.</td>
<td></td>
</tr>
<tr>
<td>20-21.21(b)</td>
<td>Openings. Outside openings not protected against the entrance of insects by filling or closing holes and other gaps along floors/walls/ceilings/tight-fitting, self-closing doors, kept closed/closed windows/screening/properly designed and installed air curtains to control flying insects/other means.</td>
<td>10/10/2019</td>
</tr>
<tr>
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<td>Observed missing ceiling tile over boiler, hole in ceiling tile over chest freezer. CORRECTIVE ACTION: Protect openings to the outside against the entrance of insects by filling/closing holes/gaps along (floors / walls / ceilings). Repeat Violation.</td>
<td></td>
</tr>
<tr>
<td>20-21.21(a)</td>
<td>Controlling pests, generally. Effective measures intended to eliminate the presence of rodents, flies, cockroaches, and other insects on the premises not utilized.</td>
<td>10/10/2019</td>
</tr>
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<td>Observed roaches in dishwashing area, between prep table and cold-hold unit, behind prep table near refrigerator. CORRECTIVE ACTION: Control to eliminate the presence of (insects/rodents/other pests) within the (physical facility/contents of facility/on contiguous land/property) under control of permit holder. Repeat Violation.</td>
<td></td>
</tr>
</tbody>
</table>

Comments

COMPLAINT ID: 912748
STATUS: CONFIRMED / RESOLVED

FOOD SERVICE MANAGER REQUIRED. A certified manager must be present and on duty [Section 20.53(a)] at all times in each food establishment and in any food preparation area (each physically separated area in which food is manufactured, produced, prepared, processed or packaged). Please call 832.393.5100 or go to www.houstonconsumer.org for more information or to schedule an appointment for the Food Service Manager's Certification class.

TC--This food establishment elects to temporarily cease food service operations in order to correct all violations set by specified time limits and to ensure full compliance of the food ordinance. Effective date and time of closure: 10/10/19; 3:30PM

Person in Charge (Signature) Kim Nguyen
Date: 10/10/2019

Sanitarian (Signature) Vakeshia Taylor-Weathers (VLT1)
Date: 10/10/2019
## OBSERVATIONS AND CORRECTIVE ACTIONS

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<td>20-21.25(b)(03)</td>
<td>Special ventilation. Filters not cleaned at sufficient frequency to prevent accumulation. Observed accumulations on vent hood filters. CORRECTIVE ACTION: Clean ventilation filters at sufficient frequencies to prevent accumulations. Repeat Violation.</td>
<td>10/10/2019</td>
</tr>
<tr>
<td>20-53(b)</td>
<td>Owning / operating / causing to be operated a food preparation area without the food service manager having in his possession a Food Service Manager's Certification issued by the department. Observed no person on duty with a Food Service Manager certificate present during preparation. CORRECTIVE ACTION: Obtain a Food Service Manager's Certification issued by the department. Online registration is available at <a href="http://311selfservice.houstontx.gov/fmcertification/webFiles/Registration/certificateRegistrationDefault.aspx">http://311selfservice.houstontx.gov/fmcertification/webFiles/Registration/certificateRegistrationDefault.aspx</a> New Violation.</td>
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Received By Kim Nguyen